

## PRIVACY POLICY

At the Industrial Supply Association (ISA), we are committed to protecting the privacy and confidentiality of our members. This Privacy Policy outlines how we handle personal information and emphasizes our dedication to ensuring the secure handling of such data.

### Collection and Use of Personal Information

We collect personal information from our members for the purpose of maintaining accurate records and facilitating effective communication. This information may include, but is not limited to, names, company, contact details, and other relevant professional information. We use this information for internal purposes and to provide approved partners of ISA the opportunity to offer services and resources which enhance the membership experience. You may opt out of providing your contact information to approved partners by emailing [info@isapartners.org](mailto:info@isapartners.org) with your request.

### Sharing of Personal Information

We do not share our member contact info with external parties. We maintain the confidentiality of our members' information and strictly limit access to authorized personnel within our organization.

### Membership Directory

To facilitate networking and collaboration among our members, we offer the Membership Directory as an alternative means of connecting with fellow ISA members. The Membership Directory is an online tool accessible through our website at [www.isapartners.org/membership-directory](http://www.isapartners.org/membership-directory). It provides an easy-to-use platform for searching and identifying other members within the ISA community.

### Accessing the Membership Directory

To access the Membership Directory, members and non-members alike can visit the URL above and choose their preferred search method, either by Company or by Name. Members can then enter the relevant company or contact information to retrieve the desired results. Non-members can only view member company names. Leaving the search fields blank will display all ISA member companies and individuals.

### Assistance and Support

If you require any assistance or guidance in utilizing the Membership Directory or have questions regarding privacy or data handling, our dedicated team is available to assist you. Please feel free to reach out to our support team, who will provide the necessary support and address any concerns you may have.

### Commitment to Confidentiality

We are deeply committed to respecting the confidentiality of our members' information. It is through this dedication that we maintain a trusted and secure environment for our community. By using the Membership Directory, individuals can engage in valuable connections, exchange knowledge, and collaborate with fellow ISA members in a secure manner.

### Changes to the Privacy Policy

We reserve the right to update or modify this Privacy Policy at any time. Any changes made will be posted on our website, and we encourage our members to review this policy periodically to stay informed about how we protect their privacy and handle personal information.

For further information regarding our privacy practices or any questions related to this Privacy Policy, please contact us at [info@isapartners.org](mailto:info@isapartners.org).